

QUALITY POLICY

We, at Sterling and Wilson, believe that quality is an intrinsic element of our organization. We aim to exceed our customers' expectations without compromising on compliance and the quality of our products and services.

We strive to achieve and sustain excellence in our businesses by continually improving our Quality Management System, and create and leverage strategic business partnerships to ensure optimum business performance.

To ensure a mutually beneficial relationship with all interested parties and strong commitment towards delivering what we promise, we focus on the following quality objectives:

- Compliance with all statutory and regulatory requirements
- Embracing technological advances and continuously upgrading our systems and processes
- Establishing accountability along with a quality mindset at all levels of the organization to ensure on-time delivery and high customer satisfaction
- Empowering and enabling the entire value-chain through adequate learning, extensive learning and development programs, and strong management support



Khurshed Daruvala
Chairman

10th July, 2019