



QUALITY POLICY

Quality Policy Statement

Sterling & Wilson is committed to achieve and sustain excellence in its solutions & services business through an established Quality Management System.

Everyone at Sterling & Wilson is responsible and accountable for fully satisfying our customers, as per contractual, statutory and regulatory requirements, with best in class solutions & services.

Quality Objectives

- Build a mutually rewarding relationship with our customers, ensuring their long term success, through understanding of their needs and expectations.
- Achieve our commitments for quality, cost and schedule.
- Drive continual improvement and innovation based on efficient business processes, well defined measurements, best practices and customer surveys.
- Develop team competencies, creativity, empowerment and accountability through enablement, development programs, strong management involvement and commitment.

A handwritten signature in blue ink, appearing to read 'Khurshed Daruvala', with a horizontal line underneath.

Khurshed Daruvala
Managing Director

2nd April 2011